

CONTACT INFO [Edit](#)

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UPLOADED RESUME [Edit](#)[BACK TO TOP](#)**James P. Tischini**

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QUALIFICATIONS

An innovative, growth-oriented IT professional with 13 years' experience in Banking Operations. Thorough knowledge of the securities industry from handling various projects for investment clients. A skilled problem solver with a verifiable record of achievement in exceeding expectations. Additional values offered include:

- ** Experienced in applying relevant technical knowledge in auditing financial statements, and performing basic analysis to identify potential non-compliance standards.
- ** Recognized as the key resource for strategically handling customer escalations to resolve process deficiencies, system and performance issues.
- ** Provide leadership in vendor negotiations pertaining to acquisition of products and services. Approve contracts associated with hardware, software, and vendor support services.
- **Accustomed to managing multiple projects and lead a highly technical staff in meeting deadlines.
- **Daily monitor and communicate project progress to ensure that quality measures, customer process impact, milestones, business value, and risk are met and addressed.

TECHNICAL SKILLS

Microsoft Office, MS Query, SQL, AM Trust Accounting System, SunGard Series 11/AddVantage Trust Accounting System, SEI Trust Accounting System and Securities Processing

PROFESSIONAL EXPERIENCE

2005 to Present * Reliance Trust Company
Atlanta, GA
IT Application/Project Manager

Responsible for ensuring the SunGard AddVantage Trust Accounting System functions properly. Maintain availability, system security, network connectivity, user access, system upgrades and enhancements, night processes and internal system reconciliation. Report directly to CIO.

- * Key person for Security and Exchange Commission reporting.
- * Sole manager for reconciling tens of millions of dollars for 13 major accounts.
- * Designed and implemented a new automated processing system for Prudential Investments to facilitate reporting and trading.
- * Primary leader for annual company-wide year-end tax form preparation.
- * Maintain four different databases totaling 150,000 accounts worth \$9 billion in market value. Insure all problem areas are covered and errors reduced.

- * Create ad hoc reports using SQL interface for management, customers internal and external government auditors.
- * Provide development personnel with knowledge of table structure and processes, which assist in several external applications that perform tasks unavailable within the main system.

Client Services Manager

Managed group of client relationship liaisons responsible for coordinating system training, account coding, problem resolution, accurate and timely statement and tax document production for all internal and external clients.

- Created Outsourcing Department which led to company's major profit producing area.
- Led several new customer migrations adding over \$1 billion in assets under custody.
- Assisted in bringing in larger clients, increasing accounts by 100% and assets by 200%.
- Implemented a new process for customer Common Trust Fund valuation.

2000 to 2005 * Bank of America, Atlanta, GA
Operations Officer/Income Processing Supervisor

Promoted progressively from ATM Teller. Directed a team of specialists processing client income from various sources such as stocks, fixed income, mortgages and asset-backed assets ensuring timely payment and collection.

- Steered Income Area during corporate merger and area shutdown, while ensuring clients' high expectations of banking services and standards were always met.
- Project team member for installations and upgrades of new ATMs in all Georgia banks.

EDUCATION

Georgia State University, Atlanta
Bachelor of Business Administration: 2005

COMMUNITY ACTIVITIES

Regularly coach youth baseball and football

WORK EXPERIENCE [Edit](#)

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Dates Employed	Job Title	Company
2015 to Present	Project Manager	Reliance Trust

EDUCATION [Add](#)

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SKILLS [Add](#)

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Skill Name	Skill Level	Last Used/Experience
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LANGUAGES [Edit](#)

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Languages	Proficiency Level
English	Fluent - Full Knowledge

CAREER INFO [Edit](#)

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Current Career Level:

Experienced (Non-Manager)

Years of relevant work experience:

10+ to 15 Years

[Military Service:](#)

No

[Active Security Clearance:](#)

No

TARGET JOB [Edit](#)

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Work Status: US - I am authorized to work in this country for any employer.

Desired Type: Employee, Temporary/Contract/Project

Desired Status: Full-time

Desired Salary: 80,000.00 USD Per Year

Job Titles: Telecommunications, Consultant

Company Size: No Preference

Categories: Telecommunications

Industries: All

Locations: US-Georgia-Atlanta North

Willing to relocate: No

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Desired Work Shifts: First Shift (day)

Weekend Preference: Yes

I can start Immediately